

# COL'CACCHIO SIGNATURE KISS SUMMER CAMPAIGN

## OFFICIAL COMPETITION TERMS & CONDITIONS

### 1. Promoter

The competition is promoted by **Col'Cacchio (Pty) Ltd** (Registration No. 2013/051198/07), with its registered address in South Africa ("the **Promoter**").

This competition is open to customers of participating Col'Cacchio sit-down restaurants and Col'Cacchio GO stores in South Africa, Namibia and Mauritius, subject to the laws applicable in each country.

### 2. Competition Period

- 2.1. The competition opens on **3 December 2025** and closes on **28 February 2026** at **23:59 SAST**.
- 2.2. Entries received after the closing time will not be accepted.
- 2.3. The Promoter may amend or extend the competition period only where unavoidable and will communicate any such changes publicly through official Col'Cacchio channels..

### 3. Eligibility

- 3.1. Entrants must be **18 years or older** at the time of entry.
- 3.2. There are **no residency restrictions**.
- 3.3. Employees, directors, franchise partners, contractors, agents, suppliers, and their immediate families **may not enter**.
- 3.4. Winners must hold a valid passport and meet all MSC Cruises travel requirements. Failure to do so may result in forfeiture of the prize.

### 4. How to Enter

- 4.1. To enter, participants must:
  - 4.1.1. Purchase a **Signature Kiss Create-Your-Own Pizza** from any participating Col'Cacchio location or delivery channel (including Mr D Food and Uber Eats).
  - 4.1.2. Build their pizza by selecting their base, sauce, toppings and regional flavour finish (South Africa, Morocco, India or Caribbean).
  - 4.1.3. Take a **clear, original photograph** of their completed pizza.
  - 4.1.4. Scan the **official competition QR code**, provided on in-store collateral, takeaway packaging or digital channels.
  - 4.1.5. Upload:

- 4.1.5.1. The pizza photograph
  - 4.1.5.2. A photograph of the bill dated within the promotion period
  - 4.1.5.3. Their pizza name
  - 4.1.5.4. Full name, valid email and contact number
  - 4.1.5.5. Optional marketing consent fields
- 4.2. Each qualifying purchase equals **one entry**.
- 4.3. Multiple entries are permitted, provided each entry corresponds to a separate qualifying purchase and unique pizza photograph.

## 5. Entry Requirements

- 5.1. Entries must include:
  - 5.1.1. A clear photograph of the Signature Kiss pizza.
  - 5.1.2. A photograph of the valid bill.
  - 5.1.3. The pizza name created by the participant.
  - 5.1.4. Participant's full name, valid email address and contact number.
- 5.2. Incomplete, incorrect or illegible entries may be disqualified at the Promoter's discretion.

## 6. Moderation & Disqualification

- 6.1. All entries will undergo moderation.
- 6.2. The Promoter reserves the right to disqualify any entry that:
  - 6.2.1. Contain inappropriate, offensive, political or harmful content.
  - 6.2.2. Include third-party intellectual property without permission.
  - 6.2.3. Do not depict a genuine Col'Cacchio product.
  - 6.2.4. Appear fraudulent or manipulated.
  - 6.2.5. Breach these terms.
- 6.3. The Promoter's decision regarding disqualification is final, subject to applicable consumer laws.
- 6.4. The Promoter may request proof of identity or proof that individuals in the photograph provided consent. .

## 7. Prizes

- 7.1. Four (4) winners will each receive an **MSC Cruise for four (4) people**.
- 7.2. Prize details, accommodation type, destination and dates are subject to **MSC Cruises' availability and terms**.
- 7.3. Winners are responsible for all costs not included in the cruise package, including but not limited to: associated with travel to and from the South African port of departure, including but not limited to:
  - 7.3.1. Travel to/from the port
  - 7.3.2. Flights, accommodation, transfers
  - 7.3.3. Travel documentation & insurance
  - 7.3.4. Personal expenses and onboard extras
- 7.4. The prize is **non-transferable, non-exchangeable, and not redeemable for cash**.

- 7.5. If a winner cannot accept the prize, the Promoter may award it to another eligible entrant.
- 7.6. The Promoter is not responsible if MSC Cruises cancels or amends a sailing.

## 8. Menu Feature

- 8.1. Selected winning pizzas may be featured on the **Col'Cacchio Winter 2026 Menu**.
- 8.2. The Promoter may adapt recipes for operational consistency.
- 8.3. Names may be modified if required for trademark, branding or legal reasons.
- 8.4. No compensation or royalties are payable.

## 9. Data Privacy & POPIA Compliance

- 9.1. By entering, participants consent to the processing of their personal information for:
  - 9.1.1. Competition administration
  - 9.1.2. Winner communication
  - 9.1.3. Col'Cacchio Marketing (opt-in only)
- 9.2. Personal information will be processed in accordance with the **Protection of Personal Information Act (POPIA)**.
- 9.3. Participants may withdraw consent or request deletion at any time.
- 9.4. Data will be securely stored and retained only for the duration necessary for the competition.

## 10. Data Sharing with MSC Cruises

- 10.1. MSC Cruises is a co-promotion partner in this competition.
- 10.2. Personal information will only be shared with MSC Cruises **if the entrant opts in**.
- 10.3. MSC Cruises will process the information in accordance with applicable data protection laws.
- 10.4. Participants may unsubscribe from MSC Cruises marketing at any time.

## 11. Intellectual Property & Content Rights

- 11.1. By entering, participants grant the Promoter a **non-exclusive, royalty-free licence** to use the submitted pizza name, pizza photograph and participant's name **for purposes of administering and promoting the competition**.
- 11.2. Entrants warrant that:
  - 11.2.1. The content is their own original work
  - 11.2.2. All individuals appearing in submitted photos have given consent
  - 11.2.3. No minors are featured without verified parental consent
- 11.3. The Promoter may request proof of such consents.

## 12. Winner Selection & Verification

- 12.1. Winners will be selected after moderation and notified by email or phone per the contact details provided in the entrant's submission.
- 12.2. Winners must provide a copy of their ID/passport and proof of purchase within 72 hours.
- 12.3. Failure to verify within the timeframe may result in forfeiture.

## 13. Limitation of Liability

- 13.1. The Promoter is not liable for:
  - 13.1.1. Technical failures
  - 13.1.2. Lost, delayed or incomplete entries
  - 13.1.3. System errors, connectivity errors, platform downtime, or third party delivery issues.
  - 13.1.4. Any injury, loss or damage suffered during participation or prize use
- 13.2. Nothing in these terms limits liability for **gross negligence** or **intentional misconduct**.

## 14. Cancellation or Suspension

- 14.1. The Promoter may cancel or suspend the competition in the event of unforeseen circumstances, subject to applicable laws and necessary approvals.

## 15. Governing Law

These Terms and Conditions are governed by the laws of the **Republic of South Africa**, except where local laws in Namibia or Mauritius require otherwise.

## 16. Contact

Queries may be sent to::

 [marketing@colcacchio.co.za](mailto:marketing@colcacchio.co.za)